



# DANIEL MORENO

Daniel Eduardo Moreno Mahecha

## Cover Letter

Collierville, TN · +1 901 738 0146 · [daniel.moreno.crespo@gmail.com](mailto:daniel.moreno.crespo@gmail.com)

[danielanomaly.com](https://danielanomaly.com) / [linkedin.com/in/danielanomaly](https://linkedin.com/in/danielanomaly)

Dear Hiring Manager,

I build learning resources for people doing demanding technical work. As a Training Specialist II at Hyve Solutions, I bring together instructional design, digital learning and firsthand experience leading server-testing operations. I am interested in roles where I can turn that combination into practical support for employees and the teams they work with.

My route into Learning and Development shapes how I work. Before becoming a Training Specialist, I served as Lead Test SLT and Test Area Supervisor. I coordinated testing priorities, coached operators and followed technical issues through Jira and NCR processes. I understand why training needs to connect with a procedure, a decision or a task on the manufacturing floor.

Today, I create Articulate Rise and SCORM resources for Workday LMS and facilitate compliance training in English and Spanish. I turn policies and technical information into scenarios, knowledge checks and facilitator materials. I also support a global training matrix, Network Test learning resources and a SharePoint learning hub. I enjoy the work of making complex information clear enough for someone to use with confidence.

That interest began in education. As a Critertec employee, I developed content and supported teacher innovation using virtual reality, augmented reality and transmedia. For Guardianes ATI, I contributed narrative ideation and website creation to the team project recognized in Crea Digital 2019. Separate freelance engagements later added SCORM development, Moodle consulting, WordPress and digital-content instruction to my experience.

I would bring curiosity, practical technical judgment and a commitment to useful learning to your team. I would welcome a conversation about your learning priorities and how my experience could support them.

Sincerely,

Daniel Eduardo Moreno Mahecha